

# OAKLAND GREEN INTERIORS

Biophilic Design for Your Every Day

## Horticultural Exterior Service Maintenance and Product Program

Oakland will maintain these containers year-round, supplying the plant material, fertilizer, and all plant maintenance, including watering and pruning, deadheading, and standard pest control as needed. Oakland maintenance technicians will make sure that containers are clean and free from debris, and make sure that the area immediately surrounding the container is swept and clean.

Exterior plantings under maintenance with Oakland Green Interiors are guaranteed for 7 days after installation. After 7 days, there is no warranty for exterior container plants, due to the many factors that are beyond our control, which can effect plant health. These factors include, but are not limited to, theft, malicious damage or introduction of harmful substances, weather damage, animal damage (outside of typical plant pests treatable by Oakland Green Interiors), damage due to containers being moved or placed outside of initial scope of contract, well-meaning care by non-Oakland Green Interiors employees, etc.

Oakland Green Interiors shall make every effort to maintain the health and growth of all plant material. Oakland Green Interiors will not be responsible for guaranteeing plant material under maintenance, except when we were obviously negligent in the performance of the work outlined herein. Replacements will be proposed and billed on a time and materials basis.

Plant material planted in the ground (not in containers, baskets, boxes, etc.) by Oakland Green Interiors are covered by the standard Oakland Nursery warranty:

- Outdoor trees, shrubs and bamboo — 1 Year
- Perennials, houseplants, bare-root stock and grasses — 30 Days
- Roses — 6 months or till December 1.
- Pond plants, annuals, bulbs, seeds, and sod — No Warranty
- Evergreens sold between Thanksgiving & December 30 — No Warranty

Failure to make payment within thirty days of billing will void warranty.

Maintenance charges are subject to yearly increases to reflect changes, if any, in material costs, operational costs, and/or inflation.

Plants are changed seasonally, per contract, to provide continuous, year-round color and materials are based on availability, durability, and horticultural performance. Typical rotations include spring pansies and other cool-weather annuals, assorted annuals and tropical plants in summer, mixed arrangements of fall foliage, colorful kale, and grasses, and evergreen foliage throughout the winter. Additions or changes to seasonal plantings will be charged to the client on a time and materials basis.